

Justin B. Brown

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PUBLIC SAFETY EXPERIENCE

US Forrest Service, Office of International Programs | Washington, DC | 2016 - Present

TECHNICAL ADVISOR - EMERGENCY MANAGEMENT PLANNING

Provide disaster management methodologies and tools to the City of Addis Ababa. Project involves the design, training and technical assistance activities for partner entities in Ethiopia on emergency operations planning. Function as a mentor to help build the capacity of local program operators and developers, develop ongoing program monitoring mechanisms and develop program evaluation criteria, professionally represent the U.S. and the Forest Service.

DC Fire and EMS Department | Washington, DC | 2015 - Present

FIREFIGHTER, BATTALION CHIEF

Re-promoted to Battalion Chief after a year in service as firefighter-paramedic. Assumed role of Battalion Chief for EMS (shift commander), overseeing EMS operations for approximately 600 on-duty personnel.

Responsibilities included incident command, daily management, quality control, investigations

Maryland Emergency Management Agency | Reisterstown, MD | 2014

MANAGER, OFFICE OF STRATEGIC INITIATIVES

Responsible for building the MEMA Stat Program for data and performance management and return-on-investment metrics. Reviewed state emergency operations policies and programs. Assisted Executive Director with development of the 2015 Agency Transition Plan. Additional assignments included directing and managing the strategic plan, branding and marketing of agency mission and programs, staffing of State Emergency Operations Center (SEOC) during emergency activations and planned public events.

Boston Fire Department | Boston, Massachusetts | 2012 – 2014

DEPUTY COMMISSIONER

Supervised executive officers in charge of Planning, Organizational Development, Training, Emergency Medical Services, and Information Technology.

Administrative Accomplishments:

- Authored the agency's first strategic plan.
- Upgraded department computers and systems, implemented new learning and records management systems.
- Implemented online training and digital records management to reduce cost, liability and legal exposure.
- Oversaw several major grant programs and regional initiatives including UASI CBRNE Subcommittee.
- Managed and coordinated major capital projects, such as the construction of station alerting systems.
- Ensured compliance with local conflict of interest rules and other state regulations.

Operational Accomplishments:

- Emergency Operations Center activation for Hurricane Irene, 2013 New England Blizzard and Hurricane Sandy.
- Deployed to New York City for Hurricane Sandy response and recovery operations.
- Responded to the 2013 Boston Marathon Bombing Incident – incident command post.
- Hosted 2013 International Conference of Fire and Rescue Executives 2013.

DC Fire and EMS Department | Washington, DC | 2009 – 2011

BATTALION CHIEF

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Successfully led several major department-wide projects in the Office of the Fire Chief, Training Division, Special Operations Division and functioned as a Citywide EMS Supervisor and Tour Commander. Worked with local, regional and federal partners to provide public safety and homeland security services during major incidents and National Special Security Events.

- Served as a member of the Metropolitan Medical Response System and served as Co-Chair of the Subcommittees on Weapons of Mass Destruction (WMD) and Mass Casualty.
- Successfully planned and implemented the first ever mass vaccination program as the Planning Section Chief for the 2009 H1N1 Novel Influenza-A pandemic. Implemented training programs, community outreach, public relations and other communications. Provided oversight of logistics operations and quality control along with state and federal response coordination.
- Overhauled testing and training programs for 2,200-member department. Improved curriculums, testing, disciplinary procedures, division management and quality control. Improved passing rate for mandatory national standards testing, reduced remedial student population and worked cooperatively with other agencies to improve future performance. Built administrative capacity and created a cohesive team of employees to provide organized internal customer service and management during major overhaul of emergency medical services training and operations.
- Assisted the DC Department of Health with implementation of new administrative requirements and state regulations. Identified new metrics for continuous quality improvement and analyzed data to provide overall strategy and direction for management.
- Used innovative technology solutions and new business practices to improve service delivery for both internal and external customers.
- Improved morale and organization within the Training Division by providing leadership, professional development and opportunities for advancement.

NYC Office of Emergency Management | Brooklyn, NY | 2007 – 2009

CITYWIDE INTERAGENCY COORDINATOR

Provided on-scene coordination of emergencies that required multiple agencies for mitigation and reconstruction. Daily responsibilities included implementation of the Incident Management System, on-site planning and coordination, facilitating on-site interagency command meetings, emergency operations planning and preparedness for NYC disasters, participation/facilitation of disaster drills and exercises. Served as a liaison to local, state and federal agencies.

- Served as chair of OEM Operations Planning and Technology Committees.
- Served as a Tour Commander overseeing on-duty field operations personnel.
- Designed and implemented new reporting standards for interagency command meetings.
- Served as New York City's representative to the 2009 Long Island / New York City Emergency Management Conference Executive Committee.

DC Fire and EMS Department | Washington, DC | 2001 – 2007

PARAMEDIC, FIREFIGHTER/PARAMEDIC

Served as an Instructor, Ambulance Paramedic and Engine Company Paramedic. Assisted the Fire Chief and Medical Director with several projects in addition to normal work duties.

- Served as a lead instructor for training in new EMS protocol and supervised classroom and field training for Firefighting Division members and officers during emergency responses.
- Created a new medical incident report for use by first responders on all medical responses.
- Provided preceptor supervision for Continuous Quality Improvement Program.
- Served on committee for major incident review—suggested recommendations for improvements and created a training presentation subsequently utilized for chief officers.

Madison Ambulance | Madison, CT | 1998 – 2000

Emergency Medical Technician (EMT)

Part-time and call-in EMT for suburban municipal ambulance service.

Guilford Fire Department | Guilford, CT | 1997 – 2000

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Firefighter/EMT

Part-time, call-in and volunteer for suburban fire department.

BUSINESS AND TECHNOLOGY EXPERIENCE

FireStop Inc. | New York, NY | 2013-2015

CO-FOUNDER AND COO

FireStop is a comprehensive cloud-based safety and security product.

Insystive Inc. | Boston, MA | 2012-2015

FOUNDER AND CEO

Insystive is a software service for emerging technologies in home health, safety and security.

Sharing Economies Conference | Boston, MA | 2013

CO-DIRECTOR

The Sharing Economies Conference seeks to foster networking, education and outreach in the field of sharing resources as a growing sector of the world economy.

COMMUNITY AND VOLUNTEER SERVICE

Co-Chair, Bowser for Mayor, Public Safety Transition Committee, Washington, DC | 2014

Served as Committee Co-Chair and Chair of Subcommittees on Fire, EMS, Communications, and Emergency Preparedness.

Administration Volunteer, Hill Center at the Old Naval Hospital, Washington, DC | 2014 - 2015

Assist Hill Center staff with routine administrative community center duties and special events.

Instructor, Community Emergency Response Team (CERT), Washington, DC | 2003-2005

Instructor for all units in the CERT Program at the District of Columbia Mayor's Office on Volunteerism.

Instructor, George Washington University, Washington, DC | 2003-2005

Volunteered as an adjunct instructor, paramedic field preceptor and lab instructor

Firefighter/EMT, Guilford Fire Department, Guilford, CT | 1997-2000

Served as a volunteer firefighter and EMT in addition to part-time employment.

EDUCATION

MASTER OF URBAN AND REGIONAL PLANNING | ANTICIPATED 2017

Georgetown University, Washington, DC

BACHELOR OF SCIENCE | HEALTH SCIENCES | 2004

George Washington University, Washington, DC

NATIONAL PREPAREDNESS LEADERSHIP INSTITUTE | 2012

Harvard University, Cambridge, MA

Paper: *The Wicked Crisis: Managing Response and Recovery Challenges*

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AWARDS AND AFFILIATIONS

MEDAL OF MERIT (Company Award) – 2005, United States Capitol Police, Washington, DC

LIFE SAVER AWARD – 2003, DC Fire and EMS Department, Washington, DC

COMMENDATION – 1998, Guilford Police Department, Guilford, CT

FOUNDING MEMBER Fire Service Technology Consortium (FDNY)

MEMBER International Association of Emergency Managers (IAEM)